

ARENA TORQUAY

HIREPACK 2026



info@arenatorquay.com



www.arenatorquay.com

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CAPACITY

Standing: 1200 (including staff, artists & crew)

Recommended saleable capacity 1175 (if you wish to change our mix position this will reduce to 1125)

Theatre Seated: 434

Banquet & Bierkeller Style: 330

DOOR & CURFEW

Door times are as per your requirements; however, please note our standard door time for concerts is **7.00pm** with a **12.00am** noise curfew for live music and **01:00am** for DJ's & recorded music.

LICENSE

Our alcohol license is until **01:30am**.

AGE RESTRICTIONS

The venue welcomes all ages to its events but please note that **Under 14s** must be accompanied by a parent or legal guardian at all times.

Our license stipulates that all **under 18's** must vacate the premises by **11pm**

VENUE INFORMATION

TICKETING

We sell e-tickets via seetickets

Tickets may also be made available on the door via our EPOS system for each event if they are not already sold out online.

Arena Torquay, 39-41 Torwood Street, Torquay, TQ1 1DZ

On line: www.arenatorquay.com

The venue requires a minimum of a **50% allocation** of the saleable capacity.

PRODUCTION OFFICE

We have a production office with private access in our back of house with wired internet connection.

SPECIAL EFFECTS

Smoke & haze may be used freely. Pyrotechnics & lasers may only be used by prior arrangement a minimum of **4 working weeks** prior to the performance date(s).

We will require both method statement, proof of insurance and risk assessments for our records, all operators must be deemed competent. Where appropriate we will have to consult Torbay council for clearance.

MERCHANDISE

Please note we do not charge a merch fee at Arena Torquay. We will provide tables, we can also arrange sellers if requested in advance at **£18.00 per hour + VAT.**

RIDER

Rider can be provided through our suppliers for hires or split deals at cost price. Please let us know all of your rider requirements in writing to be agreed prior to signing our contract of engagement.

VENUE INFORMATION

DE-RIG CHARGES

Please note that when our house PA or lighting is required to be removed to facilitate touring production or a different mix position needs to be set-up we will levy a de-rig charge at cost price to your show to cover removal & reinstatement works.

PRODUCTION PARKING

There is plenty of paid parking available at both the front and rear of the venue which becomes free parking after 6pm.

The Load in doors are at the rear of the venue on Torwood Gardens Road. This road is wide enough for tour buses, trailers and production vehicles to mount the curb outside our premises.

Coach power (**32A 3-phase**) is available at both the rear and front of the venue. Please Bear in mind not to obstruct any of our fire doors with vans, coaches or trailers. Our power is located on double yellow lines but we will pay any parking charges received.

DIMENSIONS:

VENUE CROWD AREA: 325m²

STAGE: 9m W x 5m D X 0.75m H

LIVE LOUNGE BAR: 200m²

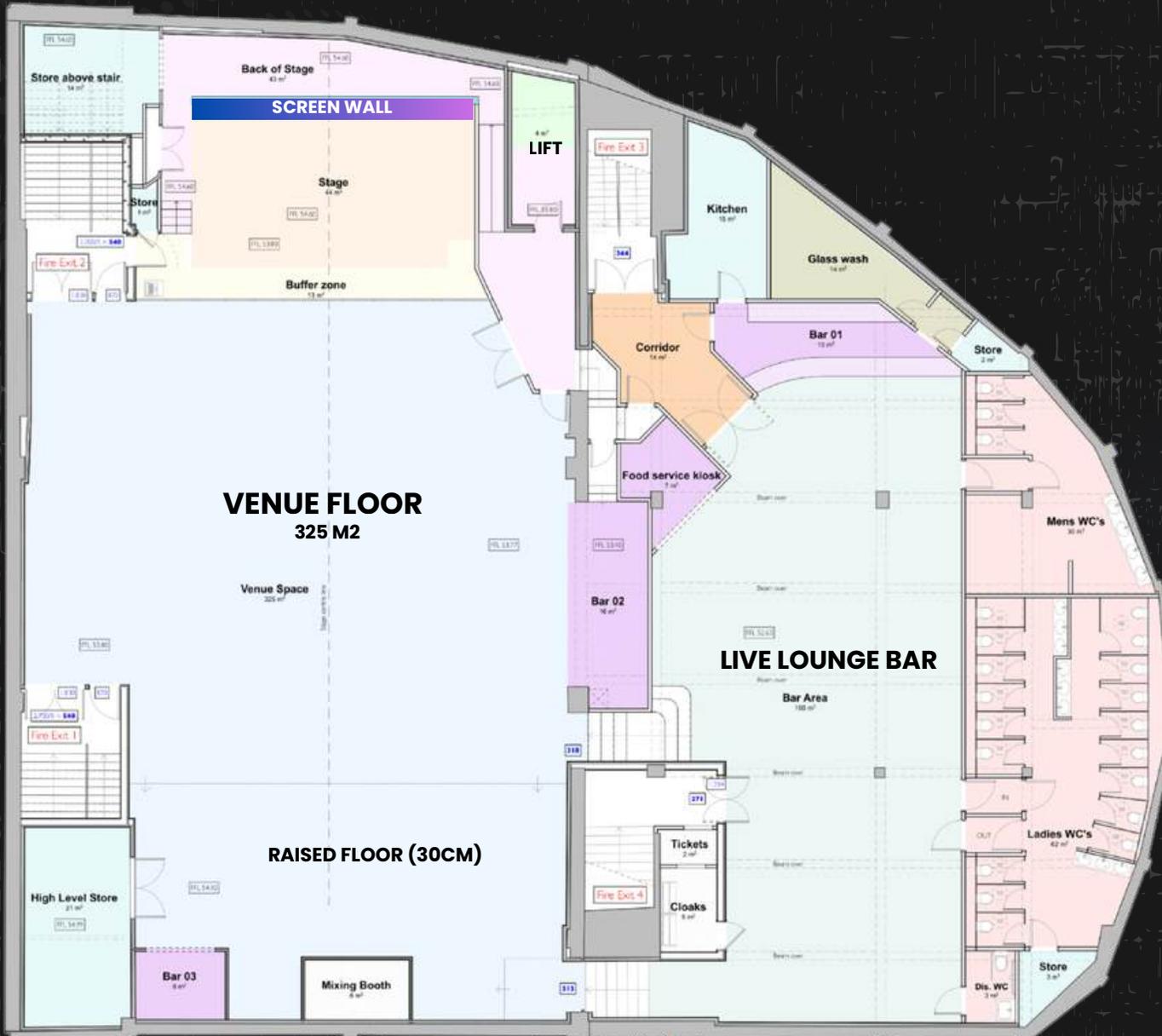
MIX POSITION: 6.7m²

DRESSING ROOMS X3: 15m²
(Downstairs - accessed from stage right)

GREEN ROOM: 21m² (approx)
(Downstairs - accessed from stage right)

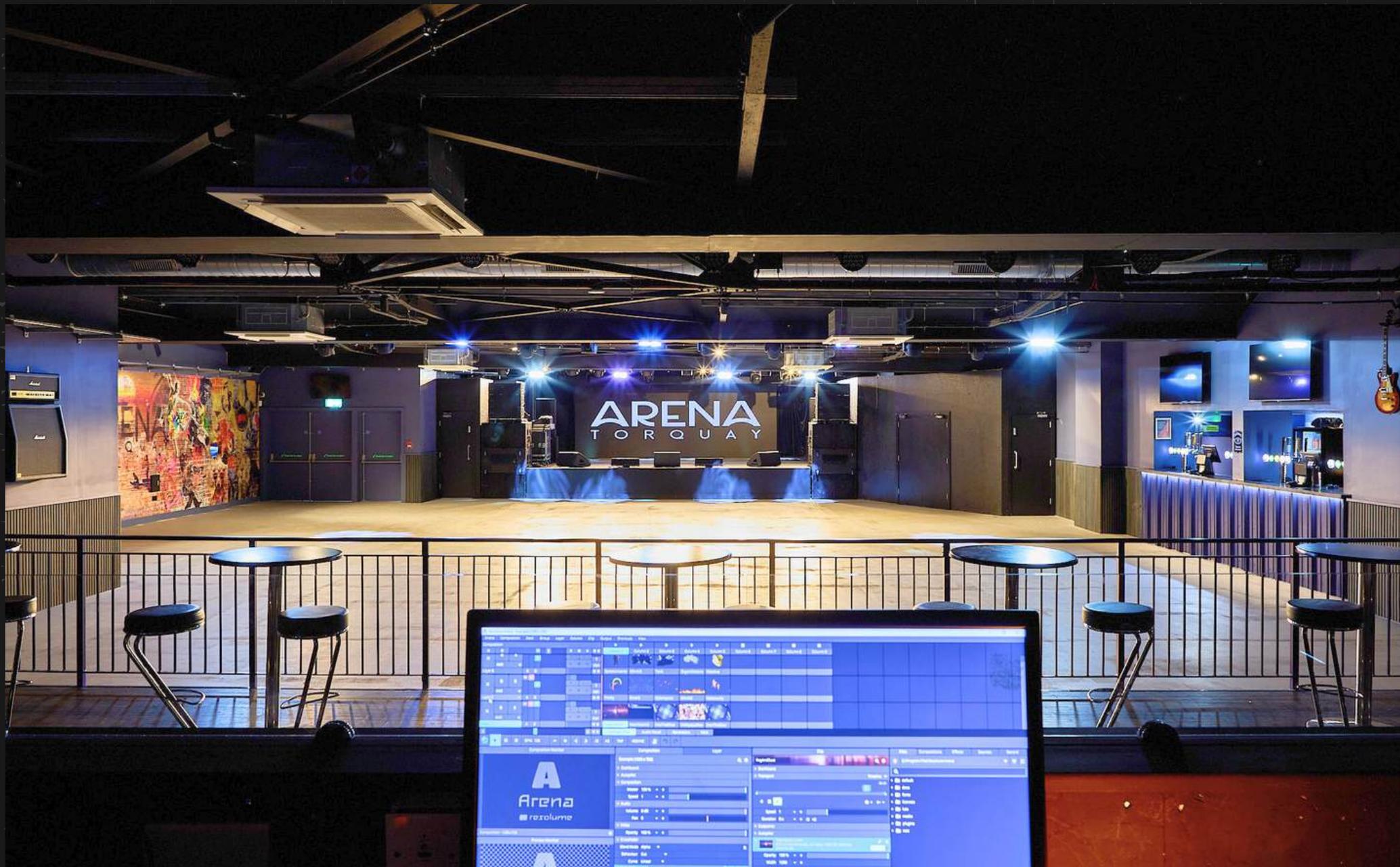
PRODUCTION OFFICE:
6m² approx (Downstairs - accessed from stage right)

LOAD IN LIFT: 2m² 500kg max













ARENA
TORQUAY

LIVE LOUNGE BAR ENTERTAINMENT AREA



SOUND

AUDIO:

Martin Audio MLA
Compact three-way
line array **X6**

Martin Audio DSX
Twin 18' Subs **X6**

FRONT & SIDE FILLS:

Line 212-6 Tops Side Fill **X2**
SW118 Subs Side Fill **X2**
E90 Front Fill **X2**

DELAYS:

Martin Audio BLACKLINE
Q 12" **X2**

FOH:

Yamaha CL5 + Rio(**SR**)

DJ:

Pioneer CDJ3000 **X2**
Pioneer DJM-900NXS **X1**

MONITORING

DESK (side stage):

Yamaha QL5 (64
mono 8 stereo + built
in Digital Dante)

WEDGES:

Kling & Freitag
Floor wedges **x 10**
(8 mixes total)

*(The venue does not
have in-house IEM's
please provide your
own)*

LIGHTING

FOH:

Avolites Tiger Touch 2
Artnet (8 Port) SR **X1**
DMX Line Per Truss **X1**

PATCH AVAILABLE UPON
REQUEST

LIGHTING:

Chauvet Colorado **X20**

BeamZ MHL760 **X12**

BeamZ Ignite 220 **X12**

BeamZ SB220IP Blinder
X9

BeamZ BS1100IP Strobe
X9

SCREEN

CONTROL

Novastar MCTRL600
Calibre 530 Scaler /
Input Switcher HDMI

Input **SR & FOH**

SCREEN

Absen A3 **6m x 3m**

NOTES

All content scaled
from 1920 x 1080
through calibre.

*(Screen is to be used
in place of any
backdrops)*

POWER

SR:

32A3ph/100mA **X1**

32A1ph/30mA **X2**

16A1ph/30mA **X2**

SPEAKER STACK PIT:

16A1ph/30mA **X2**

STAGE FLOOR

13A Sockets **x12**

FOH:

13A Sockets **X 14**

MICROPHONES

Microphones

Sennheiser G3 HH

Wireless **x4**

Sennheiser G3 Lapel

Wireless **x4**

Vast range of Wired
Shure/Sennheiser
Microphones (vocals,
Full drums, cabs etc)

CABLE WORK

Cable Tray from FOH
to Stage (**50m**
Approx)

STAGE BOXES

14 way stage box
with 12in/2out **x4**

Equipment load in for Arena Torquay is located on a large but quiet road at the rear of the venue using two different access options:



LOADING IN

LIFT LOAD IN:

The rear of the venue has double door access opposite the church which ramps down avoiding use of any stairs directly into a goods elevator with a floor space of 2m x 2m and a maximum load of 500kg which crew can use to transport bulkier gear directly to back stage and stage left level. We recommend having a member of crew at the top whilst someone loads the lift below as nobody is permitted to ride with the equipment.

Coaches and splitter vans can mount the curb and park tightly against the black wall next to our rear access doors and load in from there. Coach power is available by the load in doors. If additional power is required then we also have power outside our box office lounge bar, The power is 32 amp 3-phase, please provide your own leads.

FIRE EXIT LOAD IN:

5m across from the lift load in doors is a large double fire exit with a 4.5m staircase which comes out on stage right at pit barrier level – equipment can then be lifted on to the stage or taken up the stage right steps.



LOADING OUT

Load out can be achieved through either method used for loading in.



(We can reduce room size down to 500 cap for smaller shows using curtains)

HIRE

FULL CAPACITY: 1175

£££ + VAT + PRS

500 CAPACITY OR LESS:

£££ + VAT + PRS

PLEASE EMAIL US FOR RATES:
info@arenatorquay.com

INCLUDES:

- 1 x Sound Engineer (8 hrs included - **£28.00 + VAT p/h per person after this time frame**)
- Use of in-house systems & LED screen
- Box office staff
- Duty Manager & Bar Staff
- Green Room & Dressing Rooms access

EXCLUDES:

- Security (**£23.00 + VAT p/h - 1 x security staff is required per every 100 ticket holders**)
- Lighting Engineer - **£300 + VAT**

EXTRAS (if required):

- Crew/Runners - **£18.00 p/h + VAT per person**
- Towels - **£1.50 each (£1.50 charge for every towel not returned)**
- Rider - **Promoters responsibility**
- Press/Meta Ads - **Charged at cost**
- Merch Seller - **£18.00 + VAT p/h per person**
- Extra Engineers - **£28.00 + VAT p/h per person**
- Tour Bus Power - **£100 + VAT**

TICKET SPLIT

80/20 + VAT + PRS

Any 80/20 split deal in your favour is after venue costs. All additional fees, levies and commissions are detailed in our contracts of engagement.

INCLUDES:

- Use of in-house sound systems, lighting & LED screens
- Box office staff
- Duty Manager & Bar Staff
- Green Room & Dressing Rooms access

COSTS BEFORE SPLIT:

- Sound & Lighting Engineer: **£600+VAT**
- Security (**£23.00 + VAT p/h - 1 x security staff is required per every 100 attendees**)
- PRS (**4.2% of NET Receipts**)
- Marketing Contra: **£300+ VAT**

EXTRAS (if required):

- Crew/Runners - **£18.00 p/h + VAT per person**
- Towels - **£1.50 each (£1.50 charge for every towel not returned)**
- Rider - **Basics Provided by us (Water, Beers, Tea & Coffee facilities)**
- Press/Meta ads - **Charged at cost**
- Merch Seller - **£18.00 + VAT p/h per person**
- Extra Engineers - **£28.00 + VAT p/h per person**
- Tour Bus Power - **£100 + VAT**



HIRE

£££ + VAT + PRS

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INCLUDES:

- PA Hire & 1 x Engineer
- Use of in-house stage Deck & lighting rig
- Green Room & Dressing Rooms access
- Box office staff
- removal of furniture (if required)

EXTRAS (if required):

- Crew/Runners – **£18.00 p/h + VAT per person**
- Security – **£23.00 p/h + VAT per person**
(2 x SIA Security staff are mandatory after 9pm)
- Towels – **£1.50 each (£1.50 charge for every towel not returned)**
- Rider – **Basics Provided (Any advanced catering will be charged at cost)**
- Press/Radio/Billboard – **Charged at cost**
- Merch Seller – **£18.00 + VAT p/h per person**



HIRE

£££ + VAT

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INCLUDES:

- Use of built in PA system (speech or performance) PRS Fees will apply to any performance.
- Room set-up (signing tables, meet & greet)
- 1 x member of bar staff

Our brand new Box Office Lounge Bar is the perfect location for bringing added value to your show at the venue - as well as general admission tickets you can offer a relaxing space for a V.I.P meet & greet option, merch signing or an intimate exclusive acoustic performance for V.I.P fans before or after the main show.

At Arena Torquay the comfort and privacy of our visiting artists and their production teams are very important to us. Our Private facilities consist of **Dressing room 1** for our headliners & **Dressing Rooms 2 & 3** for support acts or crew all with en suite toilet & shower facilities. We also have a large communal green room for relaxing in and access to an artist & crew kitchen.

DRESSING ROOMS

All three private dressing rooms in the venue have the below features:



Large Fridge



Large TV & Firestick etc



Sofa & Seating areas



Private shower & toilet



Wardrobes

TOILETS & SHOWERS

All dressing room bathroom facilities in the venue have the following:



1 x Toilet



1 x Shower



1 x Sinks



Fresh Towels (if ordered)



Soap & Handwash

THE GREEN ROOM

We have a large communal green room next to the dressing rooms with the following:



Large Table & Chairs



Large TV, Games Console & Firestick



Sofas & Seating areas

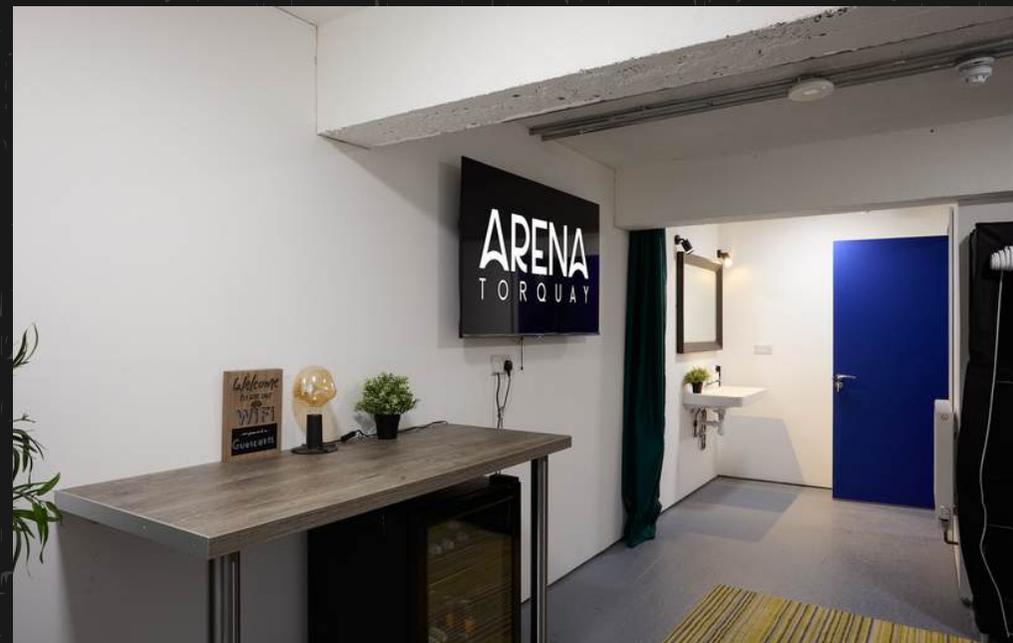


Tea & Coffee Facilities



Games





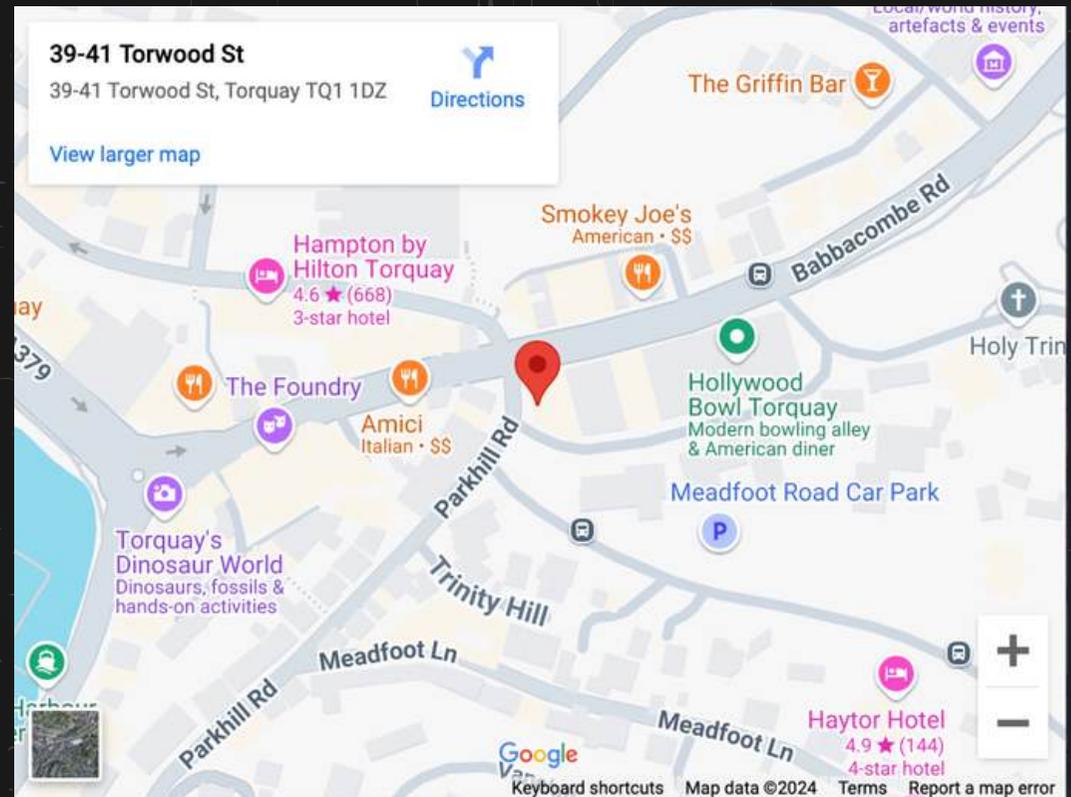


DIRECTIONS FROM TORQUAY HARBOUR

- When exiting the dual carriageway for Torquay continue until you start seeing signage for “sea front” or “harbour” and follow them.
- Once you have passed The princess theatre on your right take the first left at the roundabout and follow the road until you see the clock tower.
- Take the first left at the clocktower and continue up the hill to the traffic lights, Arena Torquay will be in front of you on the right-hand side

DIRECTIONS FROM BABBACOMBE

- If you came via the coast road then continue through Babbacombe following the signs for the “sea front” or “harbour”
- Once you see the bowling alley on your left-hand side you will see that Arena Torquay is just two buildings down from there.



ADDRESS:

ARENA TORQUAY, 39-41 TORWOOD STREET,
TORQUAY, DEVON, TQ1 1DZ

LOAD IN ADDRESS (Artists/Crew):

TORWOOD GARDENS ROAD, TORQUAY, TQ1 1EJ



HOSPITAL

Torquay Hospital
Newton Road, Torquay
TQ2 7AA

Distance from venue:
3 miles



AIRPORTS

Exeter Airport
Exeter, Devon EX5 2BD

Bristol Airport
Bristol Airport, Lulsgate
Bottom, Bristol BS48 3DY

Distance from venue:
Exeter - 26.9 miles
Bristol - 87 miles



HOTELS

Hampton by Hilton
The Terrace, Torquay
TQ1 1DP

Premier Inn
Montpellier Road,
Torquay TQ1 1DL

Distance from venue:
Both 440 feet



TAXIS

Torbay Cab Company
01803 292292

Torbay Taxis Ltd
01803 211611

1st Class Cars
01803 211611

Nearest Taxi Rank:
213 feet

RESTAURANTS

Thai: Jun Jaow Thai Restaraunt
Distance From Venue: Next Door

Indian: East in the West
Distance From Venue: Next Door

Italian: Amici's Italian Restaurant
Distance From Venue: (213 feet away)

Chinese: Tang Tang Chinese Restaurant
Distance From Venue: Opposite us (30 feet)

Steak: Smokey Joe's Steak house
Distance From Venue: Opposite us (30 feet)

Advance Bookings:
If you require table bookings or takeaways during your performance date we can make these arrangements if you contact us before your arrival.

ARENA

T O R Q U A Y



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www.arenatorquay.com



[@arenatorquay](https://www.instagram.com/arenatorquay)